

# National Small Business Environmental Assistance Program

## How our programs work

Each program has three parts—

Working partnerships include—

- Technical assistance
- Ombudsman advocate
- Advisory panel
- Business community
- Trade associations
- Small business development centers
- U.S. EPA
- Pollution prevention programs
- Other state and local agencies

#### Small businesses we assist

- Auto body repair/ refinishing
- Construction/contractors
- Dental Offices
- Dry-cleaner/laundry service
- Manufacturing
- Metal fabricating/finishing
- Painting and coating
- Plating and polishing
- Printing/graphic arts
- Many more

#### Who we are

SBEAPs help small businesses and other assistance providers access environmental compliance and sustainable practices information. We offer free and confidential assistance and can act as your small business advocates on environmental regulations. State program staff allocations range from 0.25 to 41 staff.

**50** states and D.C.

2 territories



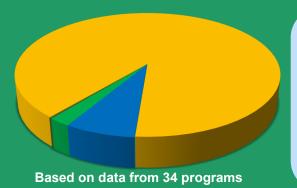
#### Did you know?

Small Business Environmental Assistance Programs were established as part of the Clean Air Act Amendments of 1990.

#### AND

These programs are supported through various state funding mechanisms including state air permit fees.

## Technical assistance by type



Phone calls/emails 236,922

Permit assistance 19,214

Site visits 5,888

Webinars/workshops 790

#### 2020 audience impact

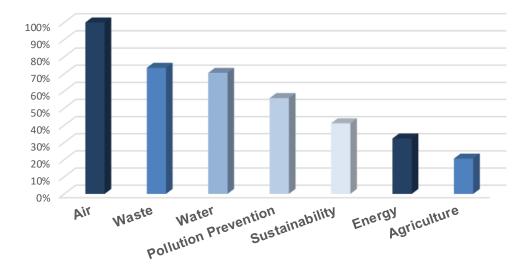
- 2,439,000 clients served
- 892,300 online resource visits
- 2,051,239 publications distributed
- 70,118 webinar/workshop attendees



### How we make an impact

Small Business Environmental Assistance Programs throughout the country offer compliance assistance in many areas. All programs provide assistance with air quality, and 82% also offer additional services such as hazardous waste and pollution prevention technical assistance. These "multi-media" programs are a "one-stop-shop" for small businesses with limited resources. The chart below represents the percentage of programs providing technical assistance in the following areas.

#### **Technical assistance areas**



## What our clients say

"I cannot thank you enough for all your help and patience with me. You are the best!"

"I was a little apprehensive to meet with [an environmental agency] and discuss our company's shortcomings or ask for help. After the meeting, now I know I can call with any questions and get the help we need."

"Knowledgeable, listened to concerns and provided realistic suggestions."

"This information is amazing... literally a guide to getting this finished!"

"We want to not only be compliant with the state and federal regulations, but provide an environment for our employees that is safe for their short term and long term health and wellbeing...You are doing small companies in this state a great service."

## Case study: The success of Champ Printing

Founded in 1979, Champ Printing Company Inc. located in Coraopolis, Pennsylvania, is a full-service commercial printing operation employing 28 full-time employees. Champ Printing is FSC® (Forest Stewardship Council) Certified, uses vegetable-based inks, and promotes and encourages use of recycled papers.

The company was referred to the University of Pittsburgh's Small Business Development Center – Environmental Management Assistance Program (EMAP) for assistance with its air permit renewal application. EMAP helped Champ with the preparation, emission calculations, completion and submission of its operating permit renewal application. Additionally, EMAP prepared a more user-friendly Semiannual Air Quality Report format for the facility to use. EMAP's work with Champ was completed through a combination of an on-site assessment and numerous one-on-one phone discussions. As a result of the technical assistance it received, Champ now has a new five- year operating permit, is in full compliance, and is completing and submitting its semi-annual reports on a timely basis.